



THE HOUSEKEEPERS ASSOCIATION WORKSHOP

6 AUGUST 2010 SOUTHERN SUN OR TAMBO

“Aftershock – What happens after what comes next?”

08H00 – 08H45	Guest Speaker - The impact on the economy by the World Cup and a way forward for South Africa.
08H45 – 09H10	Group work 1: Groups to consolidate: What significant impact did the World Cup have on the economy? What recommendations are there that we as housekeepers could use to accelerate business success?
09H10 – 09H30	Official opening
09H30 – 10H00	Feedback on the Group work exercise 1
10H00 – 10H15	Tea Time
10H15 – 11H15	Guest Speaker - Barrie Bramley: What happens after what comes next?
11H15 – 11H45	Group work 2: What is the greatest danger in times of turbulence in housekeeping? What is your role in capitalising on the World Cup now that you know the importance of technology and change?
11H45 – 12H30	Feedback on the Group work exercise 2
12H30 – 13H30	Lunch
13H30 – 14H30	Group work 3: Housekeeping Case study and dilemma exercise.
14H30 – 15H15	Feedback on the Group work exercise 3
15H15 – 15H30	Afternoon Tea
15H30 – 16H00	Placement of the monthly HASA Workshops going forward Marketing of upcoming events From audience, what in addition to these workshops do housekeepers need in order to do their job effectively?
16H00 – 16H15	Closing of workshop
16H15 – 17H00	Networking with suppliers and industry key stakeholders